

## CASE STUDY: BLACKBERRY

Building firms by their very nature have a mobile workforce and there is a requirement to provide key workers access to email, corporate calendars and contacts when they are away from their corporate network infrastructure.

By using a Blackberry Enterprise Server (BES), businesses are able to provide mobile access to Microsoft Exchange, organisations can boost performance by increasing productivity and enabling workers to make timely decisions based on the most accurate information available.

Blackberry Enterprise Server provides push-based wireless access to Microsoft Exchange email, calendar, contacts and scheduling.

## CUSTOMER: FAIRCLOUGH HOMES

Fairclough Homes wanted to provide all of the directors of the business with access to their corporate email infrastructure, Microsoft Exchange.

They also wanted to be able to allow the secretaries and personal assistants to manipulate the diaries of the directors allowing the head office administration team to manage all appointments. They used to have issues with appointments being double booked until ABC Networking Ltd implemented a Blackberry Enterprise Server.

We redesigned the network infrastructure to allow the Blackberry Enterprise Server secure access to the Microsoft Exchange infrastructure. We also configured and deployed the Blackberry mobile devices allowing the directors access to their email, calendars and contacts whilst they were out of the office.

Finally we provided support documentation for the installation and configuration of the project and trained the IT Support team on how to use and support the BES infrastructure.

## FEEDBACK

"ABC Networking Ltd implemented a first class solution for us quickly and efficiently.

They have helped us widen our infrastructure access by implementing BES and also provided us with training enabling us to support the new technology after it was implemented. They have been a great resource and have continued to provide us with excellent solutions and support.

ABC Networking Ltd is our first choice for our IT solutions provider"

Jason Cooper  
IT Manager  
Fairclough Homes Ltd

## IN BRIEF

### Customer:

Fairclough Homes  
www.faircloughhomes.co.uk

### Challenge:

To provide the company directors with access to their corporate email and also to allow the personal assistants to be able to manage the director diaries in real time whilst they are away from the office.

### What we did:

We implemented a BES (Blackberry Enterprise Server) and redesigned the network infrastructure to allow secure remote access from Corporate Blackberries to the Corporate email system.

### Benefits:

- Directors were more productive being able to respond to email immediately
- Scheduling became more efficient because appointments were centralised to the Exchange server in real time allowing people to see up to date calendars
- Secure access and remote configuration and wipe of devices

