



## Token Based Authentication as a Fully Hosted Service

Signify helps organisations to secure their computer networks. We provide a secure alternative to passwords that safely enables remote access to systems and information by delivering two-factor authentication as an on-demand hosted service.

Signify delivers the market leading token based two-factor authentication system, RSA SecurID, as a fully hosted service. We make it easy to securely identify your users using token based authentication with a service that reliably authenticates users 24 x 7. This allows you to quickly meet your security needs and comply with industry regulations.

RSA SecurID is an ideal solution for users who need to rely upon getting secure remote access from any computer.

### What is RSA SecurID?

The RSA SecurID token is a small device that the user must have with them when they login. The token generates and displays a different one time passcode every 60 seconds on its screen. The user enters this passcode, combined with their secret PIN into their normal password field. By entering these two “factors”, the user is securely identified.



RSA SecurID tokens have been the market leading two factor authentication solution for the last 20 years providing outstanding performance to millions of users worldwide.

### A Complete Managed Service

The successful deployment of two-factor authentication takes more than just technology; you also need to implement a framework of policies, procedures, logistics and user support. These are automated through key features of our service:

#### Key benefits:

##### Guaranteed Reliability:

- Distributed resilient infrastructure
- Fully warranted tokens
- No need for mobile phone coverage
- SLA backed service

##### Proven Security:

- Infrastructure designed and managed with security in mind
- Market leading token
- Secure web portal administration

##### Flexible to your requirements:

- Mix our token and token less services
- Variety of contract lengths
- Scales from 5 to 5000+ users
- Grow the service in line with your needs

##### Quick to deploy:

- Compatible with all leading VPNs, Firewalls and web servers
- No new hardware or software to install or maintain
- No training required

**Authentication Infrastructure:** Security and reliability is designed in and implemented across multiple data centres, to deliver and validate one-time passcodes every time. 99.999% service availability over the last 5 years.

**The Identity Management Centre:** Manage all aspects of your service through our easy-to-use web portal. This portal gives you as much control and visibility of the service as if you ran the servers yourself.

**End User Web Helpdesk:** Our 24 x 7 self service web helpdesk lets your users resolve their common problems such as lost or broken tokens and forgotten PINs. This reduces your costs and improves the end user experience

**Token Provisioning:** You can handle token delivery in-house or let Signify do it for you.

**Emergency access:** Secure options for allowing users to gain access, even when they have lost their token (dependent upon your security policy).

**Don't want to buy a token for each user?** Combine RSA SecurID with our Passcode OnDemand service, making it easy for you to give each user the most appropriate form of authentication to match their working pattern and security privileges.

Included Features	
Authentication Device:	<ul style="list-style-type: none"> <li>RSA SecurID SID700 keyfob token (Choice of 5 or 3 year token)</li> </ul>
Hosted Authentication Service:	<ul style="list-style-type: none"> <li>Annual service per user.</li> <li>Option to register a mobile phone as an emergency back up device</li> <li>Unlimited authentications per user</li> </ul>
Organisation Base Pack:	<ul style="list-style-type: none"> <li>IMC web portal for administration</li> <li>Telephone/e-mail support for administrators</li> <li>End user web helpdesk for automated resolution of end user issues</li> </ul>
Optional Features:	<ul style="list-style-type: none"> <li>Discounts for multi-year contracts</li> <li>Provisioning of tokens directly to new users</li> <li>Provisioning of replacement tokens directly to end users after loss or expiry</li> </ul>

